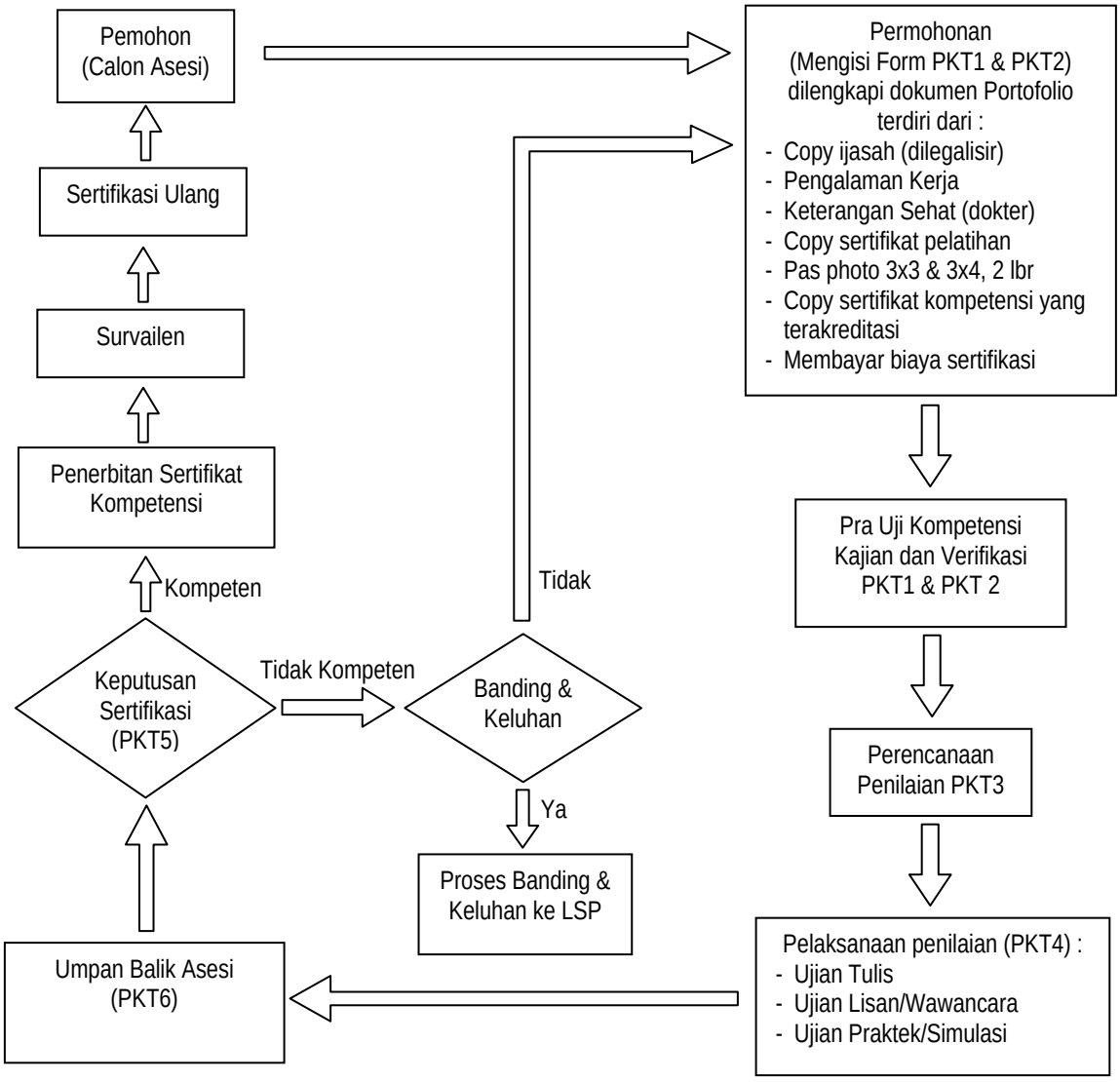DIAGRAM ALIR
PROSES SERTIFIKASI